

# Jessica (Xiaoyue) Wang

Interaction + User Experience Designer

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## Experience

### Interaction Designer

May. 2017 – Present

Microsoft Corporation (Bellevue, WA)

- Create interaction designs in core feature areas of Microsoft Teams from initial concept to shipping, producing designs with prototypes, flows, and vision pieces, and advocating for design solutions by putting them in context of business and user goals.
- Work constructively with product management, writers, engineers, and user researchers to iterate and deliver in a fast paced environment, growing montly active users from 3 million to 10 million.

### User Experience Designer

Feb. 2016 – Apr. 2017

Amazon.com (Seattle, WA)

- Developed wireframes, mockups, and interactive prototypes to iterate on concepts for web, mobile, and tablet design experience for internal tools.
- Owned the production of designs and documents for presentation to product managers, peer design teams, and senior executives.
- Conducted usability studies and research, and analyzed data to inform designs.

### Product Designer

Feb. 2015 – Feb. 2016

Citrix Systems (Santa Barbara, CA)

- Led the web experience design for GoToTraining, a multi-platform online training tool.
- Worked closely with engineers, PMs, and care team to define and prioritize product requirements, and communicated across teams on onboarding plans and rollout plans.
- Built up interactive prototypes and conducted usability testing, and extracted key tasks and user flows from research data to solve for complex research goals.

### UX Architect Design Intern

Sep. 2014 – Jan. 2015

The Walt Disney Company (Burbank, CA)

- Worked with lead designers on creating prototypes for the redesign of an internal website, partnering with project managers, engineers, and client to refine requirements.
- Individually conducted research with employees, creating personas and journey maps.
- Created data visualizations and graphic designs for maps and organization charts.

## Education

### Master of Human-Computer Interaction

Aug. 2014

Carnegie Mellon University (Pittsburgh, PA)

### Bachelor of Electrical Engineering, Minor English

Jun. 2013

Beihang University (Beijing, China)

## Skills

### Design

Wireframing  
Interaction Design  
Graphic Design  
Storyboarding  
Personas and Scenarios  
Accessibility

### UX Methods

Usability Testing  
Competitive Analysis  
Survey and Interviewing  
Contextual Inquiry  
Affinity Diagramming  
Heuristic Evaluation  
Task Analysis

### Prototyping Tools

Sketch  
Principle  
Axure  
Adobe Creative Suite  
Keynote

### Development

HTML/CSS  
Bootstrap  
Wordpress  
C#/ActionScript

### Other skills and interests

Fine art (sketching, painting)  
English, Chinese, Cantonese  
British Parliamentary debate  
Swimming