Jessica (Xiaoyue) Wang

UX + Interaction design

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Experience

Senior Designer　　　　　　　　　　　　　　　　　**May. 2017 – Present**

Microsoft (Bellevue, WA)

- Design lead in Messaging and People areas of Microsoft Teams, the fastest-growing product in Microsoft. From 2017 onwards, I helped Teams grow its MAU from 3 million to 250+ million. I designed multiple key features in the messaging area from concept to shipping, helping users be productive in their day-to-day life.
- Plan design roadmap and manage design requirements with cross-functional and cross-org teams. Drive features and rally teams from ideation to execution.
- Shape visions through storytelling, and routinely pitch to leadership team.
- Mentor junior and mid level designers.

User Experience Designer　　　　　　　　　　　　**Feb. 2016 – Apr. 2017**

Amazon.com (Seattle, WA)

- Owned the production of design, documentation, and presentation to product managers, peer design teams, and senior executives.
- Designed and prototyped for amazon.jobs and multiple internal tools.
- Conducted usability studies and research, and analyzed data to inform designs.

Product Designer　　　　　　　　　　　　　　　　**Feb. 2015 – Feb. 2016**

Citrix Systems (Santa Barbara, CA)

- Led the web design for GoToTraining, a multi-platform online training tool.
- Worked closely with engineers, PMs, and customer care team to define and prioritize product requirements, communicate to teams with onboarding and rollout plans.
- Built up interactive prototypes and conducted usability testing, extracting key tasks and user flows from research data to solve for product and customer goals.

UX Architect Design Intern　　　　　　　　　　　**Sep. 2014 – Jan. 2015**

The Walt Disney Company (Burbank, CA)

- Worked with lead designers to create prototypes for an internal website redesign, partnering with project managers, engineers, and clients to refine requirements.
- Individually conducted research with Disney employees, creating personas and journey maps.
- Created data visualizations and graphic designs.

Education

Master of Human-Computer Interaction　　　　　**Aug. 2014**

Carnegie Mellon University (Pittsburgh, PA)

Bachelor of Electrical Engineering, Minor English　　**Jun. 2013**

Beihang University (Beijing, China)

Skills

Design
Wireframing
Interaction Design
Graphic Design
Storyboarding
Personas and Scenarios
Accessibility

UX Methods
Usability Testing
Competitive Analysis
Survey and Interviewing
Contextual Inquiry
Affinity Diagramming
Heuristic Evaluation
Task Analysis

Prototyping Tools
Figma
Sketch
Principle
Axure
Adobe Creative Suite

Development
HTML/CSS
Bootstrap
Wordpress
C#

Other skills and interests
Fine art (sketching, painting)
English, Chinese, Cantonese
British Parliamentary debate
Swimming